

# CONSUMER PROTECTION IS IN **EVERYBODY'S** **BEST INTEREST**

The Utilities Regulation and Competition Authority (URCA) has established Consumer Protection Regulations for the Electronic Communications Sector. The Regulations also set out standards for the quality of services you receive.



Get your copy of the Consumer Protection Regulations today at [www.urbahamas.bs](http://www.urbahamas.bs).  
Email us at [info@urbahamas.bs](mailto:info@urbahamas.bs) or telephone 242 396 5200.  
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